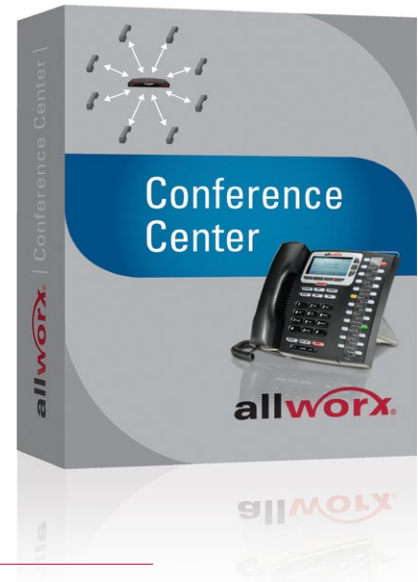# Conference Center™

Take control of your communications with a fully featured conference center that allows real-time scheduling and managing of conference calls directly from your desktop via an easy-to-use web portal.

When you need more than 3 or 4 party ad hoc conference calling from your phone, or the security and privacy that only a managed conference bridge can offer, the Allworx Conference Center software option allows you to host conference calls with up to 30* remote colleagues, internal employees, customers and business partners.

Key features

- ▶ Secure conferencing — ID and Password protection
- ▶ Set up conference calls 24/7
- ▶ Create recurring conference calls with ease
- ▶ Centralized scheduling means no conflicts
- ▶ Easy-to-use graphical user interface

- ▶ Full administrative view of users and their conferences
- ▶ Integral with every Allworx server, not service based
- ▶ One time license fee for an unlimited number of users
- ▶ No software installation required

Conference schedule flexibility

In-progress Conference Call screen

Conference Center capability by system

Allworx System	Conference Center(s)	Seats/ Conference
48x	4	30
6x, 6x12	1	8

Administrator and Moderator comparison

Conference Center Function	Administrator	Moderator
Ability to remove participants	•	•
Ability to set up new conference calls	•	•
Access conference interface via dedicated Allworx website	•	•
Authorize users to create new conference calls	•	
Modify existing conferences	•	•
Secure ID and Password	•	•
View all system-wide conference calls	•	
View caller ID of attendants	•	•
View time remaining until next call		•

* 48x with adequate trunk or line resources

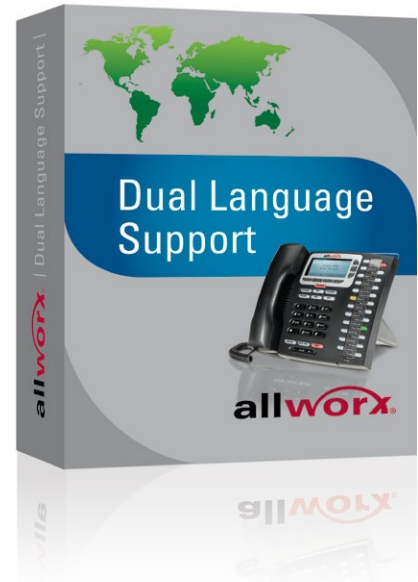**See reverse side for Dual Language Support**

Dual Language Support

Your business doesn't stop at the border — now Allworx will actively help boost your international or multicultural presence. Allowing multiple languages makes the Allworx system an ideal solution for any business or organization.

Dual Language Support provides voice prompts in two of three offered languages: English, Castilian Spanish and French Canadian. Simply configure the system based on employees' and customers' preferred languages.

When calls arrive in the Allworx system (e.g., Auto Attendants, ACD Call Queues), prompts can be configured to play in the language to match the call's origin, or override it with a specific language. For example, if you need one automated attendant to answer in English only and another to answer in English with the option to change to Spanish, it is easy.

If allowed, each caller can switch languages. Every time a call reaches the application, in addition to the prompts that are normally played, a prompt to change language may be played. Each caller is permitted to switch languages by pressing the pound key twice (##). To allow even more customization, you can select individual CO lines or individual Call Appearances to play prompts in the secondary language.

Dual Language Support screen shots
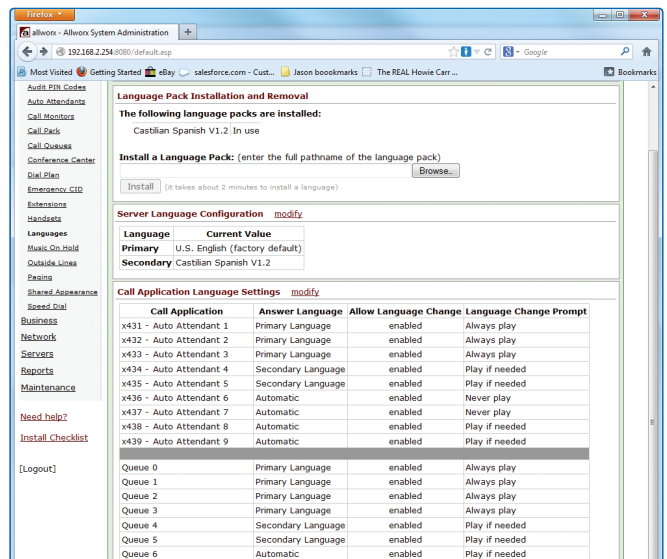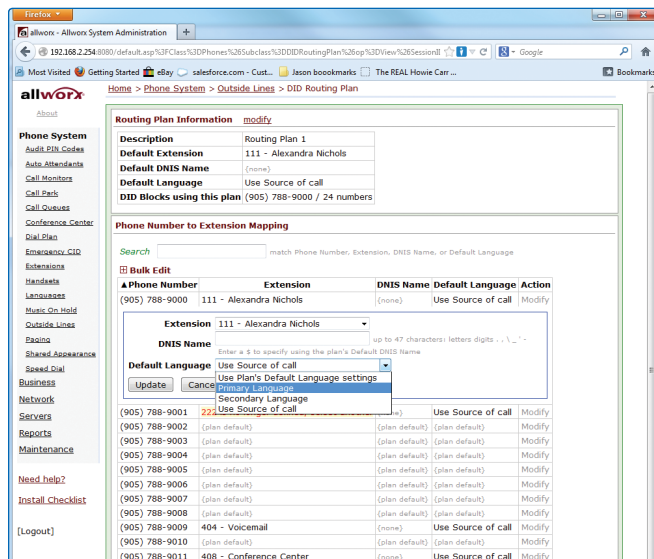
See reverse side for Conference Center™

Call us at 1-866-ALLWORX and we'll help you select the right solution for your business.

A Windstream Company